

3.7.24

# Health Educator (RDN/CDN)

## **About Us**

God's Love We Deliver, a nonsectarian organization, is the New York metropolitan area's leading provider of life-sustaining meals and nutrition counseling for people living with severe illnesses. Begun as an HIV/AIDS service organization, today God's Love provides for people living with more than 200 individual diagnoses. God's Love cooks and home delivers the specific, nutritious meals a client's severe illness and treatment so urgently require. Meals are individually tailored for each client by one of our Registered Dietitian Nutritionists, and clients have access to unlimited nutrition counseling. God's Love supports families by providing meals for the children and senior caregivers of our clients. All of our services are provided free of charge to clients.

## **About the Role:**

The Business Development and Community Partnerships Department establishes partnerships and contracts with managed care providers, hospitals, health systems, and community-based organizations. The Health Educator (RDN/CDN), **who must be a Registered Dietitian Nutritionist with a CDN certification**, is responsible for supporting the organization's increasing number of healthcare and community partnerships.

The Health Educator (RDN/CDN) provides comprehensive education on our services and the importance of nutrition and medical nutrition therapy to the communities that we serve. The Health Educator (RDN/CDN) further supports the team's efforts to expand the organization's visibility regarding the impact that medically tailored home-delivered meals have on healthcare costs and positive health outcomes. To accomplish these goals, the role focuses on nutrition and health education, relationship building, outreach, engagement, and collaboration with external partners and works closely with our Policy & Planning, Program, Operations, and Philanthropy teams at God's Love.

- Benefits: Excellent Health, Dental, and Vision insurance at low cost to employees. Option to enroll in pre-tax Commuter Transit, Flexible Spending Account, and Health Savings Account.
- Retirement Savings Plan: 403B with up to a 2% match each pay period
- Paid Time Off including
  - 15 Days of annual Paid Vacation Time Off in first year of employment, increasing with length of service
  - 12 days of annual Paid Sick Time
  - 10 paid holidays
- Monday through Friday.
- A rewarding work environment: Supporting our operations providing nutritious meals to New Yorkers living with severe illness.
- A collaborative work environment: Everyone works together to contribute their talents and their ideas.
- A fun work environment: Periodic staff lunches and Happy Hours; an annual staff retreat to focus on team learning and team-building; a fun Holiday Party to celebrate our staff
- An inclusive work environment: Celebrating diversity, equity and accessibility, valuing the unique perspectives and life experiences that all employees bring to work.
- **This is a hybrid position allowing for some remote work and requiring regular in-office workdays .**
- This is a Full-Time exempt position, paying \$63,000-\$74,000 annually.

## **Essential Duties and Responsibilities:**

- Conducts outreach and engagement that requires the expertise of a Registered Dietitian Nutritionist with a CDN certification to establish credibility and speak about the benefits of food and nutrition services.
- Supports development, research, cultivation, and maintenance of our healthcare and community-based partnerships to facilitate increasing the number of clients served and achieving the annual revenue objective of a minimum of \$11M annually.

- Works to further all agency outreach and engagement, efforts by providing nutrition education to partner organizations and communities while increasing the number of clients that we serve across all our catchment areas.
- Works with the Chief Business Development Officer, Director of Nutrition Services, and other senior staff to develop and prepare health and nutrition education presentations and materials for external partners and audiences, including reports and any collateral materials for all audiences.
- Plans and conducts community and partner-specific nutrition education presentations focusing on Food Is Medicine and the promotion of health and control of disease. Conducts sessions both in-person and virtually to community-based organizations, community boards, clinicians, healthcare partner staff and members, clinicians, and educational institutions.
- Collaborates with the Nutrition Services Department in furthering the organization's nutrition credibility, expertise and impact by leveraging existing community education materials, collaborating with the Nutrition Services Department or solely creating and recording dedicated group education modules for the purpose of cultivating community and healthcare partnerships. Activities include travel in New York and New Jersey, group learning activities (in-person or via video) and training that would provide CE/CME credits to staff from community-based organizations, healthcare institutions and insurance plans.
- Plans and directs workshops with community groups and directs educational efforts to influence public attitudes and behavior regarding health needs for the purpose of spreading awareness about God's Love We Deliver services;
- Partners with God's Love culinary team to support demonstrations of hands-on cooking demonstrations and experiences for community members featuring culturally and medically appropriate recipes.
- Serves as a resource on Food Is Medicine thought leadership including nutrition and dietetics to physicians, nurses, health educators or other health care providers in our healthcare partnerships.
- Keep records of nutrition education activities, prepares database and project reports both internally and externally. Responsible for tracking activities which includes entering all relevant partner/contact details into NXT/Raiser's Edge Database.
- Other duties as assigned.

## About You:

You are highly driven, self-motivated, and empathetic, with a strong desire to provide nutrition education and support to providers, communities and clients living with a serious illness. You are looking for a collaborative, team-oriented environment, and you are energized by opportunities for collaboration.

- In addition, you meet the following requirements:
- Registered Dietitian Nutritionist (RDN)
- New York State Certified Dietitian Nutritionist (CDN) certification required
- Bilingual in English/Spanish or English/Mandarin a plus
- At least 3 years of fast-paced healthcare or nonprofit experience, ideally with an administrative and/or community engagement focus.
- Experience designing and facilitating nutrition education trainings in group settings, both in-person and virtually
- Familiar with culturally and medically-appropriate recipes, such as USDA-approved and others
- Microsoft Office proficiency required, Excel expertise a must.
- Superior attention to detail.
- Must be able to operate effectively as part of a team and independently.
- Strong project management skills.
- Strong written and oral communication skills.
- Effectively communicates (verbally and visually) with internal and external stakeholders across all levels, with strong presentation skills.
- Superior time management skills with the ability to work effectively under deadlines and fluidly across priorities.
- Strategic mindset with an ability to think and focus on both the near and long-term.
- Available evenings and weekends to support nutrition education, outreach and engagement events as needed.
- Monday.com, Salesforce, and Raiser's Edge NXT experience a plus.

## Interested in Applying for this Role?